

**RECEIVED  
CENTRAL FAX CENTER****OCT 11 2006****PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****Applicant:** Rachael Linette Cook**Examiner:** Susanna M. Diaz**Serial No.:** 10/689,570**Art Unit:** 3623**Filed:** 10/20/2003**Date:** April 5, 2006**For:** A SYSTEM AND METHOD FOR GENERATING, CAPTURING, AND  
MANAGING CUSTOMER LEAD INFORMATION OVER A COMPUTER NETWORK**Commissioner of Patents and Trademarks, Washington, D.C. 20231****RESPONSE TO OFFICE ACTION****Madam:**

In response to the Official Action mailing date of January 18, 2006, please  
amend the above-identified application as follows:

**IN THE OATH/DECLARATION:**

Enclosed are two sheets of an up-to-date declaration in compliance with 37 CFR 1.68  
which includes the clause "willful false statements...".

**IN THE SPECIFICATION:**

Replace paragraph [0001] with the following:

This application is a continuation of my co-pending application Serial No.  
09/921,102 09/921,092, filed August 2, 2001 which is a continuation of application serial  
No. 09/031,443, filed February 26, 1998, the disclosures of which is hereby  
incorporated by reference.

Replace paragraphs [0008] and [0009] with the following two paragraphs:

FIGS. 2A through 2D are is-a chart that illustrates a sample customer feedback  
form that is accessed by a customer lead via a computer network.